

Burton & Rosemary

Ellsworth, Maine 04605

Model 4A114A

December 4,2010

Customer Relations ``  
The Commodore Corporation  
20898 Paint BLVD  
P.O. Box 349  
Clarion, PA. 16214

Dear Sirs:

In my life time, I think that I have written three of this kind of letter counting this one and two of these are to Commodore Homes. To illustrate my point, I have been doing business with the same car dealership for over twenty five years and I have never written a letter to them. This car dealership is fair and does the job that I expect. The same can be said for the selling dealer of my Commodore home, they are okay but I have not written a letter like this to them. To be honest , our dealer is average and for me average doesn't make me write a letter of praise.

I feel that I must bring to your attention the outstanding customer service I have received from your representatives. It has been our pleasure to deal with two of your contractor teams ( the team of Jamie and his wife and the team of Colby and his partner) over the last several months. These people go above and beyond the call. When you watch these people work, you can see that they take pride in what they do. These people do not do just average work, they do the very best that can be done. They let the consumer know that Commodore Corporation cares about the homes they build.

Today, Jamie and his wife were here to do an inspection of the roof shingles that the factory wanted done. While they were here, we asked Jamie about a seam crack in the hall. Jamie grabbed some stuff he had and fixed it on the spot. I have seen situations like this with other companies in the past and most of the time you would be told sorry that is not on my paper work. This is the kind of product pride that I believed was ancient history until I met your representatives. In this day and age, it is very refreshing to see a company that cares about the product it produces.

Commodore Homes

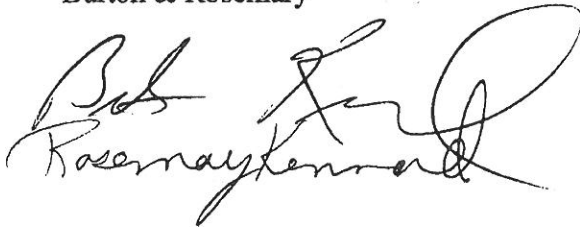
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In short, I want to thank you for building a fine home and for caring about your finished product enough to hire the very best people to take care of the things that happen on site. It is these two things together that make your homes stand above all the rest. For our part, we will strongly recommend Commodore Homes to anyone now and in the future.

Sincerely,

Burton & Rosemary

A handwritten signature in cursive script, appearing to read "Bob & Rosemary", written in black ink.